

OOCL (Australia) Pty Ltd. (A.B.N. 58 003 729 244) Level 3 107 Mount Street, North Sydney NSW 2060

30th September 2020

Telephone: 02 8912 8888 Customer Service: 13 OOCL (13 66 25) Reefer: 1300 OOCL RF (1300 662 573)

Internet: www.oocl.com

<u>Temporary Booking Suspension to Australia – AAA network</u>

Due to the continuing terminal congestion caused by industrial actions in Australia, the AAA network has been severely disrupted with vessels being held up waiting for berths. To avoid long idling of containers and to minimize the uncertainty of customers' supply chain management, OOCL regretfully advises that we will temporarily stop accepting new bookings for two weeks with immediate effect from Asia, Middle East, Indian sub-continent, Europe, North America, Latin America and Africa to Australian ports covered by the AAA1/AAA2/ASA/AWX services.

OOCL is currently reviewing all alternatives to reopen booking acceptance earlier on the AAA network, if possible, and we will advise our customers with the latest update. For reefer bookings, we ask you to contact your local sales or customer service representative to discuss the available options.

Thank you for your understanding on this difficult decision, and we look forward to your ongoing support in the future.

Should you have any queries regards the above, please contact your local sales executive or Customer Service team.

Yours faithfully,

OOCL (Australia) Pty Ltd.

The Environment: We take it personally